



Poster Board 9:

Piloting the EQ-5D PROMs Tool in CHCs

Presenters:

• Jennifer Rayner	Director of Research and Policy	Alliance For Healthier Communities
• Sara Bhatti	Research and Evaluation Lead	Alliance For Healthier Communities

Description:

The Alliance for Healthier Communities (Alliance) piloted the EQ-5D patient reported outcome measures (PROMs) tool in a subset of Community Health Centres (CHCs). The goal of this project was to investigate if the integration of the tool helps support collaborative care planning and program evaluation.

Poster Board objectives and learning outcomes:

- Learn how CHCs implemented the EQ-5D tool to support collaborative care planning and program evaluation.

Full description:

Challenge - Currently CHCs do not collect outcome level data as part of the evaluation framework.

Action - Participating CHCs were given the option to select one of four implementation scenarios, these included embedding the tool within a clinical encounter, new patient intake, program evaluation and/or CPIN

(Canadian Primary Care Information Network – a digital patient engagement tool to send short text or email messages to patients as well as collection PROMs through linked surveys). An implementation evaluation will be conducted with data sources including a pre-implementation survey to capture site characteristics, qualitative interviews with patients and providers, electronic medical record data (e.g. utilization and sociodemographic data) as well as a post-implementation survey.

Impact: The evaluation of pilot project will describe how each participating centre implemented the tool including facilitators and barriers, and both patient and provider experiences with the integration and use of the EQ-5D tool to support collaborative care planning and program evaluation. At the conference, we will present results and lessons learned from the pilot.

Trajectory: Results of this 12-month pilot project will be used for widespread adoption across the sector.