

Improving Data Quality for evidence-based decision making using the Healthcare Indicator Tool (HIT)

*Maria Marin, CPA, CGA, Business Advisor, CHC Sector, Data Standards Unit,
Health Data Branch, HSIM, MOHLTC*

Rachelle Arbour Gagnon

Regional Decision Support Specialist, Northern Region



Ontario's Community
Health Centres

June 8, 2016



Ontario



Presenter Disclosure

Presenter: Maria Marin and Rachelle Arbour Gagnon

Relationships to commercial interests:

Grants/Research Support:	None
Speakers Bureau/Honoraria:	None
Consulting Fees:	None
Other:	None

Disclosure of Commercial Support

This program has not received any financial support from any organization

This program has received no in-kind support from any organization

Potential for conflict(s) of interest:

- **No speaker/facility has received any payment/funding, etc. from any organization supporting this program AND/OR organization whose product(s) are being discussed in this program.**
- **No supporting organization has developed/licenses/distributes/benefits from the sale of this program**
- **No products will be discussed in this program**

Session Key Objectives

- ❖ Understand the importance of reporting high-quality, timely, accurate and consistent data
- ❖ Understand that your data submitted through the Trial Balance submission process is used to populate various reports and tools
- ❖ Understand how to analyze and improve your data quality by using the tools available on the Health Data branch web portal

Why OHRS?

In order to have consistent data reporting and collection, a set of standards has been put in place for Ontario health care providers.

These standards are known as the **Ontario Healthcare Reporting Standards (OHRS)** and represent Ontario's framework for healthcare financial and statistical reporting.



Why Standardized Reporting?

Health data is the backbone for:

- Funding
- Planning
- Decision making
- Utilization
- Trend analysis
- Resource allocation



Why is Health Data Important?

- Enables strategy development, planning and evaluation by sectors and the health care system as a whole
- Sets directions and enables choices to improve the health care system as a whole
- Enables work in partnerships with other health service providers and sectors to achieve better health for all Ontarians
- Compares costs of service delivery across the continuum of care
- Monitors healthcare services

OHRIS/MIS – Reporting Framework

Provides a framework for reporting and retrieval of data	QUALITY, VALIDITY, INTEGRITY
Provides data element definitions	CONSISTENCY, RELIABILITY
Is based on business rules: what to collect, how and when to collect it	ACCURACY, TIMELY
Links financial data and statistical data to functional centers (health care services)	RELIABILITY
Populates the Healthcare Indicator Tool and Comparative Reports	COMPARISON
Allows to develop funding models and determine the cost of delivery of service	USABILITY

OHRS - What do stakeholders in the health care system need to know?

What services are provided	Statistics
Where are they provided	Functional Centres
By whom	Employee Profiles, HR & Compensation
For whom	Service Recipients
At what cost	Revenues & Expenses
With what outcomes	Indicators e.g. Cost/client
How to measure performance	Performance Indicators

OHRS Resources:
HDB Web Portal
Documentation
CHC Comparative Reports
HIT

Good Communication – Better Information – Better Decisions – Better Outcomes

- Health Data Branch Web Portal – on line resource at <https://hsimi.on.ca/hdbportal>
- Information, Updates, Documentation:
 - Reporting Timelines and Due Dates
 - Education Materials (Data Education/Orientation Sessions)
 - Comparative Reports
 - HIT (Healthcare Indicator Tool)
- CHC OHRs Generic Email: OHRSCHC@ontario.ca

OHRIS Documentation for CHC

Applies to all sectors	OHRIS Chapters 1 to 4	Standards and information applicable to all sectors
	OHRIS Appendix A	Full Functional/Accounting Centre (FC/AC) List of Accounts
	OHRIS Appendix B	Full Financial List of Accounts
	OHRIS Appendix C	Full Statistical List of Account
	OHRIS Appendix D	Full Balance Sheet List of Accounts
	OHRIS Appendix H	Glossary of Terms
Applies to CHC sector	OHRIS Chapter 12	Specific standards and requirements for CHC sector
	Chapter 12	Summary of Statistical & FC/AC Accounts for CHC sector
	Chapter 12 Appendix A	List of CHC Commonly Used Functional Centres
	Chapter 12 Appendix C	List of CHC Commonly Used Statistical Accounts

What is the Healthcare Indicator Tool?

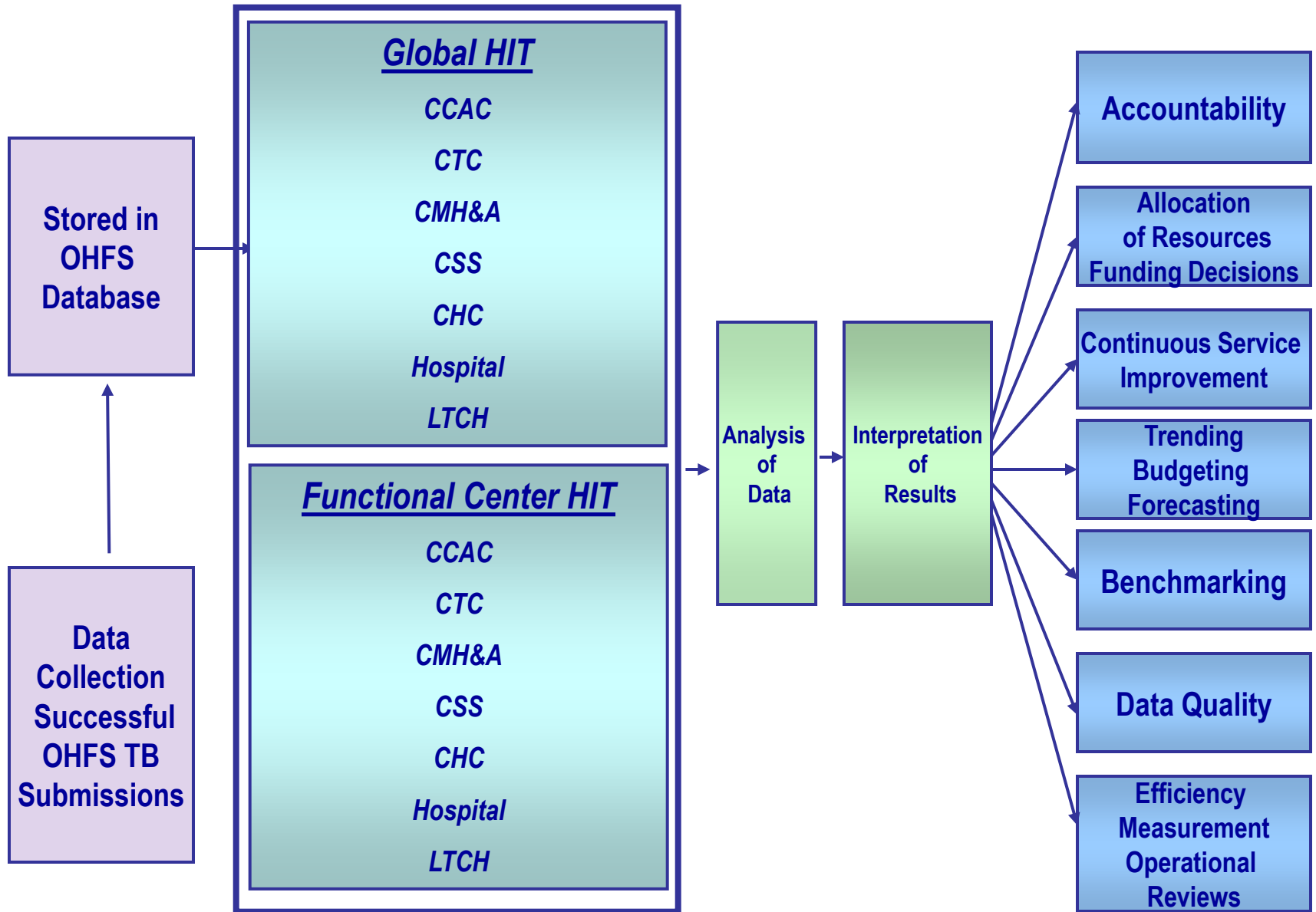
- The Healthcare Indicator Tool (HIT) is a web-based interface tool displaying key indicators for hospitals and community health sectors like CCAC, CTC, CSS, CMH&A and CHC as well as the LTCH sector
- Data source: OHFS Database (successful OHRS Trial Balance submissions)

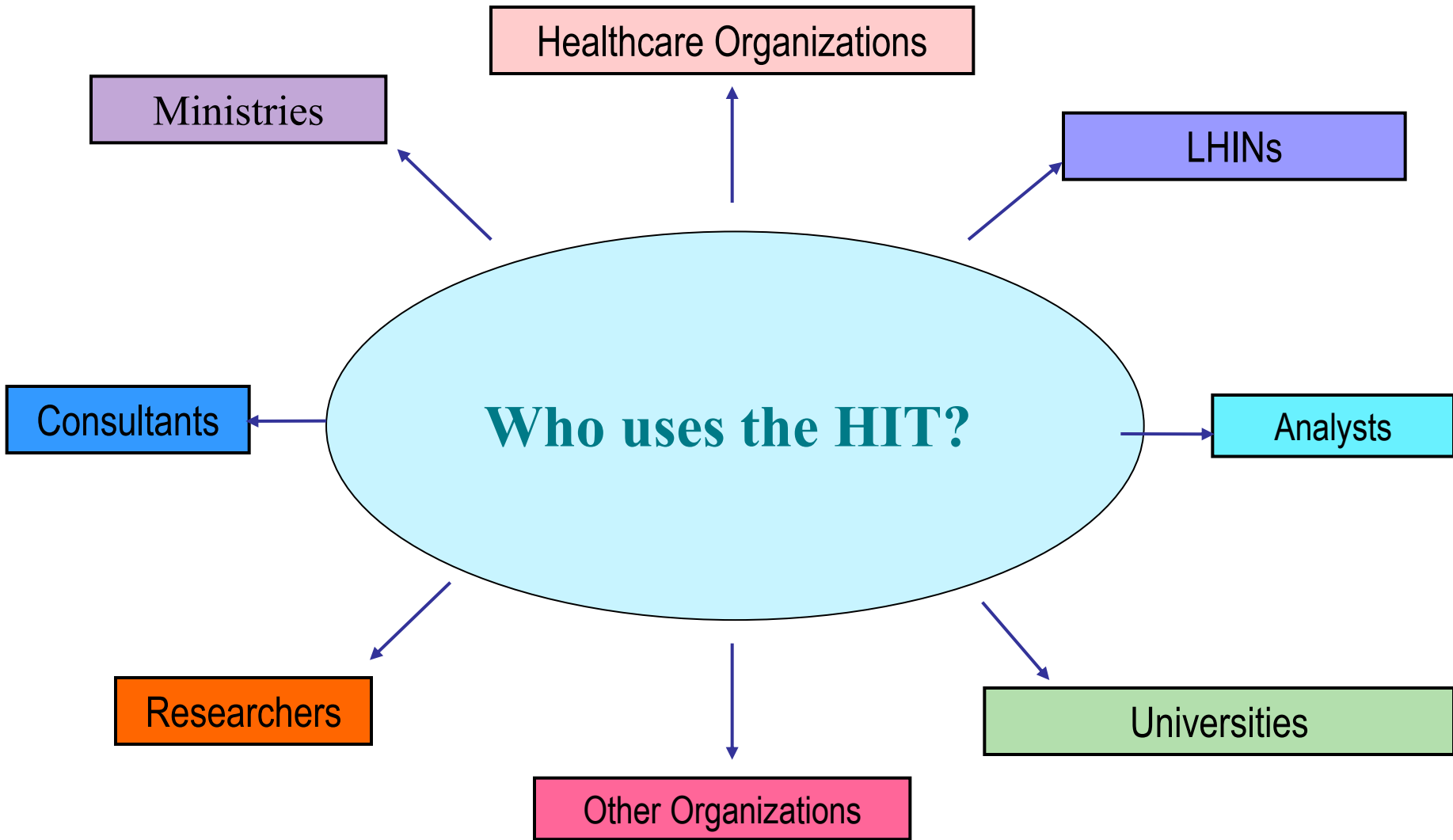
Benefits of Healthcare Indicator Tool

Healthcare Indicator Tool facilitates:

- ❖ Evidence-based decision making
- ❖ Determination of equitable allocation of health care resources
- ❖ Analysis and comparison of data
- ❖ Development of benchmarks and performance indicators
- ❖ Effective planning, analysis and resource allocation
- ❖ Integrated reporting

Use of Healthcare Indicator Tool





HIT Indicators Categorization Summary

Consensus Category	Global	Functional Centre	Total
Applicable (Currently)	13	6	20
Not Applicable/Not Useful	31	58	89
Future/Further Discussion	29	37	66

Notes:

- 1) Not Applicable to CHCs includes any indicator computed based on OHRS accounts not currently submitted by CHCs,
- 2) Not Useful can be computed from information submitted by CHCs, but the indicator would have little or no value to CHCs at this time
- 3) Future/Further Discussion includes a number of indicators that will be discussed at the CHC AWG as new indicators to be developed for CHCs.

HIT Global and Functional Centre Indicators

- Allow for comparison at an organization level with the provincial average
- Allow users to compare their performance with the performance of peer groups
- Allow users to design customized peer-groups to facilitate meaningful benchmarking analyses
- Allow for trending analyses based on 5 reporting periods.

Healthcare Indicator Tool - CHC Sector Views

- HIT Indicator categories:
 - **Global Indicators**
 - **Functional Centre Indicators**

Global Indicator Views for CHC:

Province

LHIN Trend

LHIN Comparison

Facility Trend

Facility Comparison

Facility Summary

Functional Center Indicator Views for CHC:

Province

LHIN Trend

LHIN Comparison

Facility Trend

Facility Comparison

HIT Current Global Indicators – CHC Sector

Category	Examples of Indicators
Corporate Financial Measures	Total Revenue, Total Expenses, Operating Margin, % of Non-MOHLTC Global Revenue
Total Expenses by Category	% of Compensation of Total Expenses, % of Medical Staff and NP Remuneration of Total Expenses
Activity Measures	Administration %
Staffing/Productivity	% of UPP Hours to Total Earned Hours
Service Recipient activity in Community & Social Services	Service Provider Interactions Group Participant Client Attendances Not Uniquely Identified Service Recipient Interactions Cost per Individuals Served Number of Individuals Served by Organization

HIT Current Functional Centre Indicators – CHC Sector

Category	Examples of Indicators
Financial	Functional Centre (FC) Expense to Total Operating Expense of the Organization Compensation Expense to FC Operating Expense Contracted Out Services Expense to FC Operating Expense
Staffing/Productivity	% of UPP hours to Total Earned Hours % of MOS Hours to Total Earned Hours % of Total MOS & UPP Purchased Service Hours

Accessing Healthcare Indicator Tool

The HIT is hosted on the **Health Data Branch** Private web site: www.hsimi.on.ca (a username and password are required). Questions: HIT@HSIMI.ON.CA

The screenshot displays the 'Health Data Branch Web Portal' for the Ontario Ministry of Health and Long Term Care. The page features a search bar, a navigation menu, and a main content area with sections for 'Welcome...', 'What's New', and 'Text Size/Page Style' options. A red arrow points to the 'Healthcare Indicator Tool' link in the navigation menu.

Ontario Health Data Branch Web Portal Ministry of Health and Long Term Care

HOME TERMS OF USE CONTACT US SITE MAP

Search

Index

- About Us
- Announcements
- Bed Census Summary
- Case Mix Index
- Children's Treatment Centres
- Community Care Access Centres
- Community Health Centres
- Community Mental Health & Addictions
- Community Support Services
- Data Quality
- Health System Funding Reform
- Healthcare Indicator Tool**
- Hospitals
- Long-Term Care Homes

Welcome...

This Health Data Branch (HDB) website is intended primarily as a resource for healthcare facilities and agencies. In it you can find HDB's announcements, current reporting templates, latest user guides, documentation, publications, reports, presentations and web-based tools.

In this site you will find information regarding:

Much of this information requires knowledgeable interpretation. Please read the interpretative guidelines and methodology supplied within the web site.

[Read more](#)

What's New

SRI goes Live for Q2 Reporting

The Ministry of Health and Long-Term Care through collaborative efforts with LHINS, IT Partners and Health Service Providers will implement the Self Reporting Initiative (SRI) for Q2 reporting beginning October 1, 2012.

SRI was initiated to procure a solution to replace the existing Web Enabled Reporting System (WERS) that had reached end of life and to offer an efficient and expandable data collection and self reporting system that will meet current and future reporting needs.

[Read more](#)

Text Size

- + Increase
- Decrease
- = Normal

Current Size: 100%

Page Style

- Black/White
- White/Black
- Yellow/Blue
- Standard

Current Style: Standard

Bed Census Summary

BCS

BCS 2003-2011

DCS

Master Number Query Tool

MNQT

Accessing Healthcare Indicator Tool – Cont'd.



- Children's Treatment Centres (CTC) - Global Indicators
- Children's Treatment Centres (CTC) - Functional Centres
- Community Mental Health And Addictions (CMH&A) - Global Indicators
- Community Mental Health And Addictions (CMH&A) - Functional Centres
- Hospitals - Global Indicators
- Hospitals - Functional Centres
- Community Support Service (CSS) - Global Indicators
- Community Support Service (CSS) - Functional Centres
- Long Term Care Homes (LTCH) - Global Indicators
- Long Term Care Homes (LTCH) - Functional Centres
- Community Health Centre (CHC) - Global Indicators
- Community Health Centre (CHC) - Functional Centres
- Community Care Access Centres (CCAC) - Global Indicators
- Community Care Access Centres (CCAC) - Functional Centres

HIT Documentation

- HIT User Guide
- Global Healthcare Indicator Manual – Definition & Calculations
- Functional Centre Healthcare Indicator Manual – Definition & Calculations

The screenshot displays the 'Health Data Branch Web Portal' for the Ontario Ministry of Health and Long Term Care. The navigation bar includes links for HOME, TERMS OF USE, CONTACT US, and SITE MAP. A search bar is located below the navigation. The breadcrumb trail 'Home > Healthcare Indicator Tool' is highlighted with a red circle. The main content area is titled 'Documentation' and includes 'View' and 'Edit' buttons. Below this, there are sections for 'Healthcare Indicator Tools (HIT) User's Guide' and 'FY2012/13 Q3 Indicator Description & Formula'. The list of items under the second section is circled in red, including 'Global Healthcare Indicator Tool', 'Functional Centre Indicator Tool', 'Global Healthcare Indicators Manual - Definition & Calculations', 'Functional Centre Healthcare Indicators Manual - Definitions & Calculations', and 'Functional Centre Roll Up Table'. A 'Printer-friendly version' link is also present at the bottom.

Ontario **Health Data Branch Web Portal** Ministry of Health and Long Term Care

HOME TERMS OF USE CONTACT US SITE MAP

Search

Home > Healthcare Indicator Tool

Index

- About Us
- Announcements
- Bed Census Summary
- Case Mix Index
- Children's Treatment Centres
- Community Care Access Centres
- Community Health Centres
- Community Mental Health & Addictions
- Community Support Services
- Data Quality
- Health System Funding Reform
- Healthcare Indicator Tool

Documentation

View Edit

Healthcare Indicator Tools (HIT) User's Guide














FY2012/13 Q3 Indicator Description & Formula

- Global Healthcare Indicator Tool
- Functional Centre Indicator Tool
- Global Healthcare Indicators Manual - Definition & Calculations
- Functional Centre Healthcare Indicators Manual - Definitions & Calculations
- Functional Centre Roll Up Table

Printer-friendly version

The HIT Views

- Provincial, LHIN and Facility Level Views
- Across a timeframe – usually year over year

Community Health Centre (CHC) - Global Indicators						
Province						
Cht Ind. ID	Healthcare Indicator Name	2011/2012YE	2012/2013YE	2013/2014YE	2014/2015YE	2015/2016Q3
Corporate Financial Measures						
 1	Total Revenue including external recoveries and reduced by amortization of building grant, internal and within entity recoveries	\$361,755,944	\$387,700,310	\$405,143,655	\$399,406,093	\$308,584,357
 2	Total Expenses reduced by interdepartmental charges, building amortization and internal recoveries	\$349,621,662	\$381,180,971	\$396,830,474	\$393,415,248	\$288,665,525
 3	Operating Margin					
 6	% Non-MOHLTC/LHIN Revenue to Total Revenue					
Total Expense by Category						
 12	% of Compensation (Unit Producing and Management & Support) of Total Expenses					
 13	% of Medical Staff & Nurse Practitioner Remuneration of Total Expenses					
Activity Measures						
 30	Community - Administration and Support Services %	20.1%	20.0%	20.4%	24.0%	20.0%
 34	Community - Equipment Expenses %	2.0%	1.9%	2.2%	2.0%	1.0%
Staffing/ Productivity						
 39	% UPP hrs to total earned hrs	56.4%	57.9%	56.8%	56.1%	55.9%
 62	Community Service - Not Uniquely Identified Service Recipient Interaction	76,915	35,692	89,022	97,280	83,715
 63	Community Group Participants Client Attendances	540,023	570,253	710,698	794,882	634,482
 64	Cost per Individuals Served	\$4,566	\$3,153	\$2,785	\$1,604	\$1,089
 65	Number of Individuals Served by Organization	76,505	119,976	142,315	245,759	264,606

Global indicators can assist in high level analysis

Example: Total Operating Revenue and Expenses Trending over a particular timeframe

The Global HIT Indicators

Operating and corporate level indicators:

- Allow for comparison based on facility type and at facility level over time
- Allow users to compare own performance with the performance of peer groups
- Allow users to design customized peer-groups to facilitate meaningful benchmarking analyses
- Allow for trending analysis based on 5 years of data

TIP: When selecting more than one year of dataset to compare, select YE data so that a more complete picture is shown in the comparison

CHC Provincial Level Global Indicators

Health System Information Management Division							
Community Health Centre (CHC) - Global Indicators							
Province							
	Ind. ID	Healthcare Indicator Name	2011/2012YE	2012/2013YE	2013/2014YE	2014/2015YE	2015/2016Q3
Corporate Financial Measures							
	1	Total Revenue including external recoveries and reduced by amortization of building grant, internal and within entity recoveries	\$361,755,944	\$387,700,310	\$405,143,655	\$399,406,093	\$308,584,357
	2	Total Expenses reduced by interdepartmental charges, building amortization and internal recoveries	\$349,621,662	\$381,180,971	\$396,830,474	\$393,415,248	\$288,665,525
	3	Operating Margin	3.30%	1.70%	2.00%	1.50%	6.40%
	6	% Non-MOHLTC/LHIN Revenue to Total Revenue	1.70%	2.20%	2.50%	2.40%	1.90%
Total Expense by Category							
	12	% of Compensation (Unit Producing and Management & Support) of Total Expenses	46.30%	47.80%	47.30%	48.80%	51.10%
	13	% of Medical Staff & Nurse Practitioner Remuneration of Total Expenses	24.50%	24.60%	25.50%	26.30%	27.50%
Activity Measures							
	30	Community - Administration and Support Services %	26.10%	25.50%	23.40%	24.00%	23.60%
	34	Community - Equipment Expenses %	2.00%	1.90%	2.20%	2.00%	1.00%
Staffing/ Productivity							
	39	% UPP hrs to total earned hrs	56.40%	57.90%	56.80%	56.10%	55.90%
	62	Community Service - Not Uniquely Identified Service Recipient Interaction	76,915	35,692	89,022	97,280	83,715
	63	Community Group Participants Client Attendances	540,023	570,253	710,698	794,882	634,482
	64	Cost per Individuals Served	\$4,566	\$3,153	\$2,785	\$1,604	\$1,089
	65	Number of Individuals Served by Organization	76,505	119,976	142,315	245,759	264,606

CHC LHIN Comparison Global Indicators

Health System Information Management Division

Community Health Centre (CHC) - Global Indicators

LHIN Comparison

2014/2015YE

	Ind. ID	Healthcare Indicator Name	Central	Central East	Central West	Champlain	Erie ST. Clair	Hamilton Niagara Haldimand Brant	North East	North Simcoe Muskoka	North West	South East	South West	Toronto Central	Waterloo Wellington
Corporate Financial Measures															
	1	Total Revenue	\$12,753,367	\$30,071,182	\$12,635,483	\$64,710,149	\$33,728,669	\$32,118,553	\$19,612,979	\$17,273,275	\$9,903,449	\$29,983,992	\$16,830,994	\$95,816,943	\$23,967,058
	2	Total Expenses	\$12,316,682	\$29,092,699	\$12,556,026	\$64,982,084	\$33,043,454	\$31,409,781	\$18,525,106	\$16,252,205	\$9,903,174	\$29,544,109	\$16,458,937	\$95,632,232	\$23,698,759
	3	Operating Margin	3.4%	3.3%	0.6%	-0.4%	2.0%	2.2%	5.3%	5.9%	0.0%	1.5%	2.2%	0.2%	1.1%
	6	% Non-MOHLTC/LHIN Revenue	1.2%	2.2%	2.7%	0.7%	3.2%	10.1%	2.2%	1.5%	3.7%	4.1%	1.9%	1.1%	0.4%
Total Expense by Category															
	12	% of Compensation (UPP & MOS) of Total Expenses	48.7%	52.0%	42.2%	52.4%	50.0%	52.2%	45.4%	27.7%	49.9%	52.4%	48.0%	50.0%	39.8%
	13	% of MED Staff & NP Remuneration of Total Expenses	22.2%	25.3%	26.4%	24.6%	29.8%	23.8%	31.1%	17.6%	33.2%	26.8%	27.1%	26.4%	30.6%
Activity Measures															
	30	Community - Administration and Support Services %	29.3%	27.8%	27.6%	24.1%	20.8%	23.8%	26.3%	19.7%	19.6%	20.6%	28.5%	24.2%	22.5%
	34	Community - Equipment Expenses %	0.7%	1.9%	5.3%	1.5%	2.9%	2.9%	1.2%	1.7%	2.5%	1.6%	3.0%	1.3%	2.3%
Staffing/ Productivity															
	39	% UPP hrs to total earned hrs	67.9%	60.8%	54.7%	61.3%	55.0%	59.4%	47.6%	44.1%	64.8%	48.1%	63.2%	53.7%	50.1%
	64	Cost per Individuals Served	\$1,062	\$1,954	\$3,382	\$1,296	\$4,428	\$1,656	\$1,949	\$2,754	\$3,948	\$3,059	\$2,389	\$1,491	\$602
	65	Number of Individuals Served by Organization	11,596	14,872	3,779	50,458	7,384	19,514	8,993	5,853	2,481	9,583	6,912	64,702	39,632

Note: Please see definitions for each indicator under HIT documentation - Global Healthcare Indicator Tool

The HIT Views – Data Export

Allows users to export the data into Excel spreadsheet

hsimi.ca/HIT/UniDisplay.aspx ☆ ☰

Ministry of Health and Long-Term Care
Healthcare Indicator Tool

Community Health Centre (CHC) - Global Indicators
LHIN Trend

Select LHIN:

Chrt	Ind. ID	Healthcare Indicator Name	2011/2012YE	2012/2013YE	2013/2014YE	2014/2015YE	2015/2016Q3
Corporate Financial Measures							
	1	Total Revenue including external recoveries and reduced by amortization of building grant, internal and within entity recoveries	\$28,417,856	\$27,466,215	\$34,222,464	\$33,728,669	\$25,856,762
	2	Total Expenses reduced by interdepartmental charges, building amortization and internal recoveries	\$25,328,101	\$25,543,213	\$32,023,798	\$33,043,454	\$23,834,624
	3	Operating Margin	10.9%	7.0%	6.4%	2.0%	7.8%
	6	% Non-MOHLTC/LHIN Revenue to Total Revenue	1.2%	1.2%	1.4%	3.2%	1.2%
Total Expense by Category							
	12	% of Compensation (Unit Producing and Management & Support) of Total Expenses	50.2%	48.9%	49.3%	50.0%	51.7%
	13	% of Medical Staff & Nurse Practitioner Remuneration of Total Expenses	29.5%	29.1%	29.2%	29.8%	32.3%
Activity Measures							
	30	Community - Administration and Support Services %	21.3%	23.9%	19.9%	20.8%	18.5%
	34	Community - Equipment Expenses %	2.8%	3.5%	5.3%	2.9%	1.1%
Staffing/ Productivity							
	39	% UPP hrs to total earned hrs	58.6%	65.9%	58.3%	55.0%	58.0%
	62	Community Service - Not Uniquely Identified Service Recipient Interaction	30	29	52	27	2,311
	63	Community Group Participants Client Attendances	49,744	50,693	42,441	65,343	39,522
	64	Cost per Individuals Served			\$12,512	\$4,428	\$1,155
	65	Number of Individuals Served by Organization			2,547	7,384	20,485

This private web site is intended as a means of information and resource delivery to the healthcare facilities. It is maintained by the Health Data Branch.

Copyright © 2014 Queen's Printer for Ontario

FAX: (416) 326-3142
 URL: <https://hsimi.on.ca/hdbportal>
 EMAIL: HIT@HSIMI.ON.CA

Use “Main Menu” to switch between views, e.g. change from Global to Functional Centre Indicators, or between sectors.

The HIT Views – Indicator Specifications

Displays indicator's technical specifications (OHRIS accounts)

Healthcare Indicator Reference

Community Health Centre (CHC) - Global Indicators Province

Cht	Ind. ID	Health
Corporate Financial Measures		
	<u>1</u>	Total Revenue including external recoveries and reduced by amortization of building grant, internal and within entity recoveries
	<u>2</u>	Total Expenses reduced by interdepartmental charges
	<u>3</u>	Operating Margin
	<u>6</u>	% Non-MOHLTC/LHIN Revenue to Total Revenue
Total Expense by Category		
	<u>12</u>	% of Compensation (Unit Producing and Management)
	<u>13</u>	% of Medical Staff & Nurse Practitioner Remuneration
Activity Measures		
	<u>30</u>	Community - Administration and Support Services %
Staffing/ Productivity		
	<u>39</u>	% UPP hrs to total earned hrs
Service Recipient Activity in Community & Social Services		
	<u>60</u>	Community Visits-Face to Face
	<u>61</u>	Community Visits- non face to face visits
	<u>62</u>	Community Service - Not Uniquely Identified Service
	<u>63</u>	Community Group Participants
	<u>64</u>	Cost per Individuals Served
	<u>65</u>	Number of Individuals Served by Organization

Indicator Attribute	Content
Indicator ID	1
Indicator Name	Total Revenue including external recoveries and reduced by amortization of building grant, internal and within entity recoveries
Classification	Financial
Provincial Sector Code	311
Fund Type	2
Numerator Primary Account	7*,8*
Numerator SC Type	F
Numerator Secondary Account	1* (excluding 121*, 122*, 13102, 14102, 15102, 15103)
Denominator SC Type	
Denominator Secondary Account	
Comments	

Compare and Trend for Multiple Indicators

	Ind. ID	Healthcare Indicator Name	2011/2012YE	2012/2013YE	2013/2014YE	2014/2015YE	2015/2016Q3
Health System Information Management Division							
Community Health Centre (CHC) - Global Indicators							
Province							
Corporate Financial Measures							
	1	Total Revenue	\$361,755,944	\$387,700,310	\$405,143,655	\$399,406,093	\$308,584,357
	2	Total Expense	\$349,621,662	\$381,180,971	\$396,830,474	\$393,415,248	\$288,665,525
	3	Operational Expenses	3.30%	1.70%	2.00%	1.50%	6.40%
	6	% Non-Operating Expenses	1.70%	2.20%	2.50%	2.40%	1.90%
Total Expense by Category							
	12	% of Capital Expenses	46.30%	47.80%	47.30%	48.80%	51.10%
	13	% of Management Expenses	24.50%	24.60%	25.50%	26.30%	27.50%
Activity Measures							
	30	Community Support Services %	26.10%	25.50%	23.40%	24.00%	23.60%
	34	Community Expenses %	2.00%	1.90%	2.20%	2.00%	1.00%
Staffing/ Productivity							
	39	% UPP	56.40%	57.90%	56.80%	56.10%	55.90%
	62	Community Service - Not Uniquely Identified Service Recipient Interaction	76,915	35,692	89,022	97,280	83,715
	63	Community Group Participants Client Attendances	540,023	570,253	710,698	794,882	634,482
	64	Cost per Individuals Served	\$4,566	\$3,153	\$2,785	\$1,604	\$1,089
							4,606

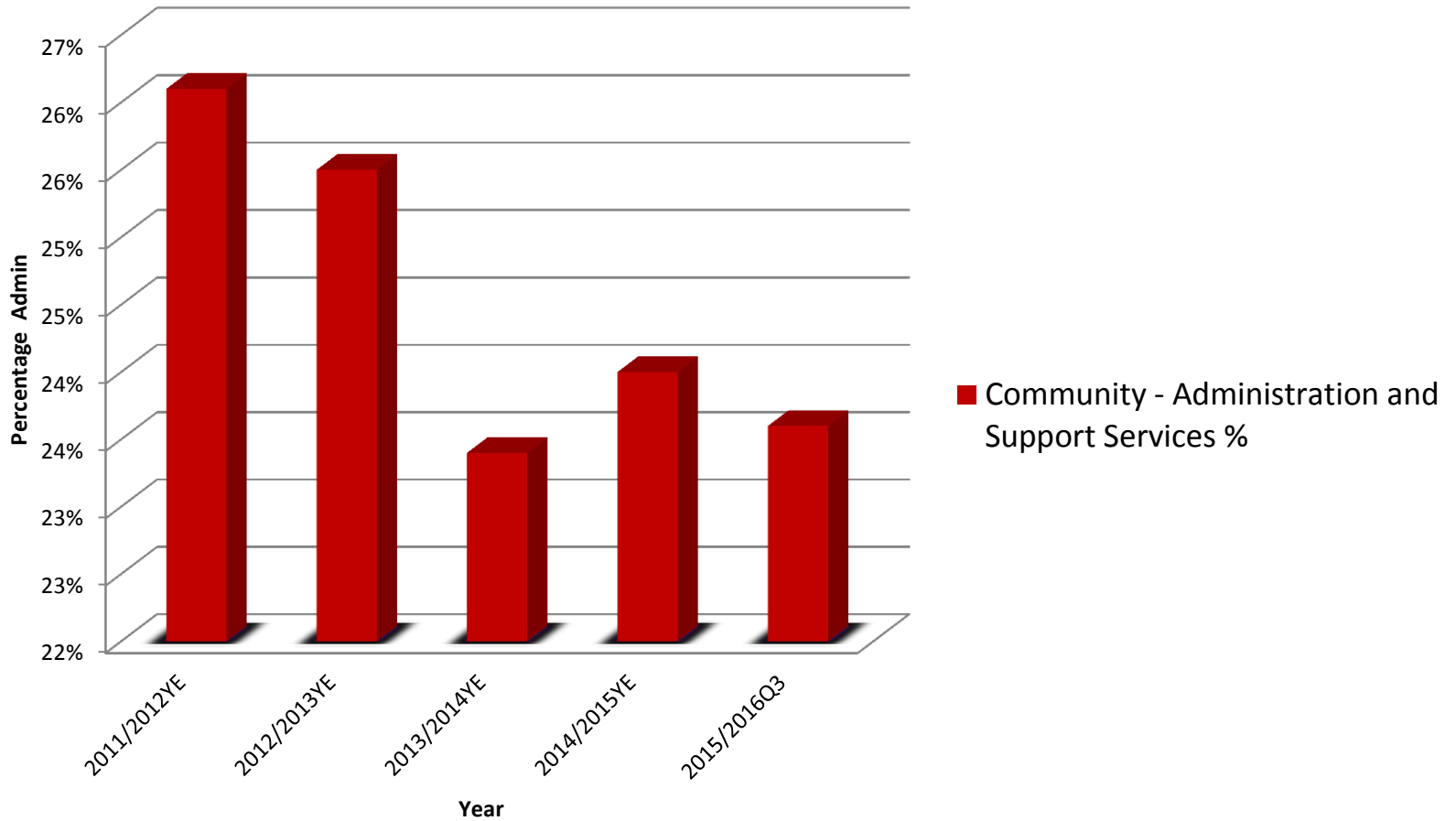
TIP: Copy and Paste the selected data to a new Excel spreadsheet

Common Categories of Interest: Activity Measures

- Administration %
- Compensation Analysis

Administration % Chart

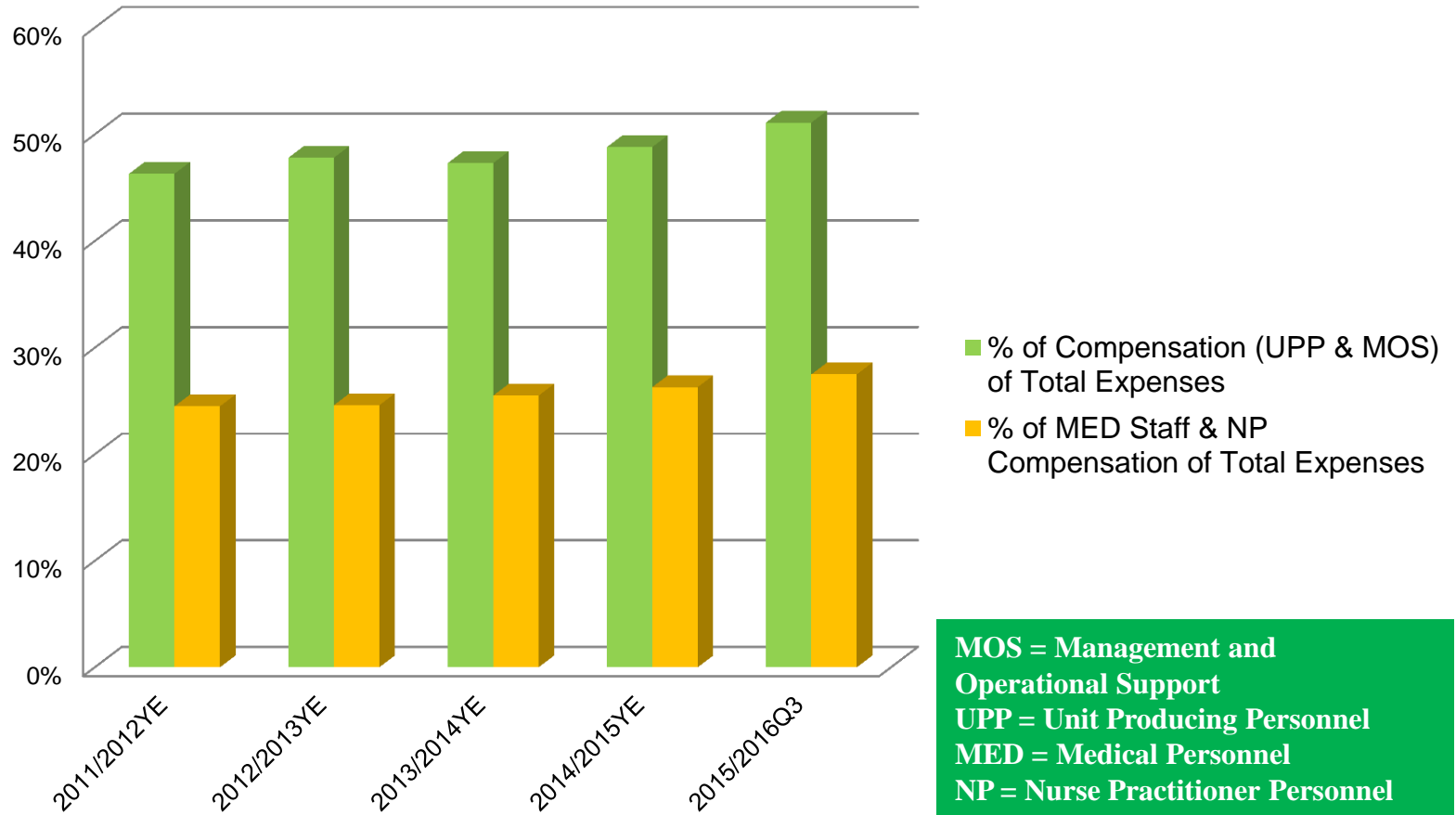
Community - Administration and Support Services %



Healthcare Indicator Name	2011/2012YE	2012/2013YE	2013/2014YE	2014/2015YE	2015/2016Q3
Community - Administration and Support Services %	26.10%	25.50%	23.40%	24.00%	23.60%

Compensation Analysis Chart

Compensation Analysis



Healthcare Indicator Name	2011/2012YE	2012/2013YE	2013/2014YE	2014/2015YE	2015/2016Q3
% of Compensation (UPP & MOS) of Total Expenses	46.30%	47.80%	47.30%	48.80%	51.10%
% of MED Staff & NP Compensation of Total Expenses	24.50%	24.60%	25.50%	26.30%	27.50%

Select Comparable Facilities



Community Health Centre (CHC) - Global Indicators
Facility Selection List

Facility ID	Facility	LHIN	Operating Expenses (GL indicator 2) by Provincial Sector Code 31	Total # of FTEs	Total Service Provider Interactions	Total Individuals Served by Organization	Total Net Uniquely Identified SR Interactions	Total Number of Group Sessions	Total Group Participants (Registered + Non Registered Clients)
302	TORONTO LAKESHORE MULTI-SERVICE	Toronto Central	7,258,738	55	22,803			1,954	37,579
365	OTTAWA CARLINGTON CHC	Champlain	4,010,111	26	23,002	5,058	539		12,417
400	LANARK COUNTY HEALTH	Champlain	5,491,158	31	37,675				8,062
403	WINDSOR CMHA WINDSOR-ESSEX COUNTY	Erie ST. Clair	2,178,622	10	9,560	1,819		208	
542	OTTAWA SANDY HILL HEALTH CENTRE	Champlain	7,995,187	61	34,056	7,902	307	506	3,726
565	OTTAWA CENTRETOWN HEALTH CENTRE	Champlain	10,403,335	88	43,184	9,706	166	2,139	21,244
768	BARRY'S BAY ST FRANCIS	Champlain							
2000	OTTAWA PINECREST-QUEENSWAY CHC	Champlain					676	228	3,725
2001	TORONTO ANISHNAWBE HEALTH COMM HLTH	Toronto Central						153	2,625
2002	KINGSTON-CHC	South East					83	766	7,176
4011	KAWARTHA LAKES COMMUNITY CARE	Central East					162	625	7,359
4200	TORONTO SCARB CTR FOR HEALTHY COMM	Central East					127	409	3,190
4355	OTTAWA SOUTH-EAST OTTAWA CHC	Champlain						1,639	19,077
4500	LONDON INTERCOMMUNITY HEALTH CENTRE	South West					14	855	11,951
4529	WEST ELGIN COMMUNITY HEALTH CENTRE	South West							
4585	NEW LISKEARD CENTRE DE SANTE COMMU	North East						850	12,740
4715	TORONTO DAVENPORT PERTH	Toronto Central	3,444,465	19	11,835		43,611	997	9,805
4769	OTTAWA SOMERSET WEST COMM.	Champlain	8,067,941	53	48,572	7,658	17,193	391	8,714
4806	KAPUSKASING CSC	North East	1,938,177	12	10,516	1,026		408	7,571
8000	FORT ERIE BRIDGES CHC	Hamilton Niagara Haldimand Brant	3,622,576	23	21,973			397	3,164
8001	DON MILLS FLEMINGDON CHC	Toronto Central	7,043,449	45	40,608	8,228	263	1,423	17,167
8002	TWEED GATEWAY CHC	South East	4,017,378	27	28,908			479	8,503

Example:

- 1) Compare within facilities that receive similar funding (i.e. comparable facilities)
- 2) Select up to 10 facilities

Select Comparison Criteria

- Province
- LHIN Trend
- LHIN Comparison
- Facility Trend
- Facility Comparison
- Facility Summary
- Main Menu

Community Health Centre (CHC) - Global Indicators Facility Comparison

Select Fiscal Period: 2014/2015YE

Calculation Type: Average

[Select Other Facilities](#)

Average, minimum, maximum, and nth percentile in the set of the selected facilities

CHT	Ind. ID	Healthcare Indicator Name	NEW CENT					D / AY	Average
Corporate Financial Measures									
	1	Total Revenue including external recoveries and reduced by amortization of building grant, internal and within entity recoveries							\$4,213,581
	2	Total Expenses reduced by interdepartmental charges, building amortization and internal recoveries		\$4,349,719	\$4,504,151	\$4,010,111	\$4,216,018	\$4,017,378	\$4,219,475
	3	Operating Margin		4.1%	3.9%	-10.7%	0.0%	-0.3%	-0.6%
	6	% Non-MOHLTC/LHIN Revenue to Total Revenue		0.4%	0.6%			4.9%	1.9%
Total Expense by Category									
	12	% of Compensation (Unit Producing and Management & Support) of Total Expenses		51.3%	53.2%	53.4%	43.9%	55.3%	51.4%
	13	% of Medical Staff & Nurse Practitioner Remuneration of Total Expenses		32.5%	26.9%	27.4%	32.7%	31.7%	30.2%
Activity Measures									
	30	Community - Administration and Support Services %		33.9%	26.4%	32.7%	0.0%	22.1%	28.8%
	34	Community - Equipment Expenses %			1.2%	0.5%		1.1%	1.0%
Staffing/ Productivity									
	39	% UPP hrs to total earned hrs		51.9%	65.2%	50.8%	43.5%	39.0%	50.1%
	62	Community Service - Not Uniquely Identified Service Recipient Interaction			167	539	1		353
	63	Community Group Participants Client Attendances		12,740	6,056	12,417	15,117	8,503	10,967
	64	Cost per Individuals Served		\$1,234	\$1,220	\$825			\$1,093
	65	Number of Individuals Served by Organization		3,524	3,691	5,058			4,091

This private web site is intended as a means of information and resource delivery to the healthcare facilities. It is maintained by the Health Data Branch.

Copyright © 2014 Queen's Printer for Ontario

FAX: (416) 326-3142

URL: <https://hsimi.on.ca/hdbportal>

EMAIL: HIT@HSIMI.ON.CA

Calculation Type

- When doing comparison, it is important when to use average vs. nth Percentile (e.g. 50th)
- When Facility Type comparison is selected, the calculation is reflective of the entire province
- When Facility level comparison is selected, the calculation is reflective of only those facilities that are selected

Average = the middle value of the data set (sum of all data/total number of data)

Good for comparing between individual facilities

Percentile = the value below which 50 percent of the data/observations are found (e.g. 50th percentile is the median, or 50% of all data fall under this value)

Export Data for Comparison

Example: Compare Total Revenue and Total Expense between peer facilities of the same region and facility type for *a given point in time*.

Health System Information Management Division								
Community Health Centre (CHC) - Global Indicators								
Facility Comparison								
2014/2015YE								
	Ind. ID	Healthcare Indicator Name	CHC A	CHC B	CHC C	CHC D	CHC E	Average
Corporate Financial Measures								
	1	Total Revenue	\$4,537,802	\$4,686,760	\$3,622,126	\$4,215,824	\$4,005,395	\$4,213,581
	2	Total Expenses	\$4,349,719	\$4,504,151	\$4,010,111	\$4,216,018	\$4,017,378	\$4,219,475
	6	% Non-MOHLTC/LHIN Revenue	0.4%	0.6%			4.9%	1.9%
Total Expense by Category								
	12	% of Compensation (UPP & MOS) of Total Expenses	51.3%	53.2%	53.4%	43.9%	55.3%	51.4%
	13	% of MED Staff & NP Remuneration of Total Expenses	32.5%	26.9%	27.4%	32.7%	31.7%	30.2%
Activity Measures								
	30	Community - Administration and Support Services %	33.9%	26.4%	32.7%	0.0%	22.1%	28.8%
	34	Community - Equipment Expenses %		1.2%	0.5%		1.1%	1.0%
Staffing/ Productivity								
	39	% UPP hrs to total earned hrs	51.9%	65.2%	50.8%	43.5%	39.0%	50.1%
	64	Cost per Individuals Served	\$1,234	\$1,220	\$825			\$1,093
	65	Number of Individuals Served by Organization	3,524	3,691	5,058			4,091

Note: Please see definitions for each indicator under HIT documentation - Global Healthcare Indicator Tool

HIT Functional Centre Indicators

- Allows users to display the data by Indicator in this example

Community Health Centre (CHC) - Functional Centres

Province

Select View: By Indicator By Functional Centre

Indicator: **1 - F/C Operating Expense to Total Operating Expense of F**

Cht	FC.ID	Name	Indicator	2011/2012YE	2012/2013Q2
			1 - F/C Operating Expense to Total Operating Expense of F		
			2 - Compensation Expense to Operating F/C Expense		
			6 - Contracted Out Services Expense of F/C Operating Expen	14.8%	15.1%
			35 - % of UPP Hours of Total Earned Hours	3.4%	2.9%
			37 - % of MOS Hours of Total Earned Hours		
			41 - % of Total MOS & UPP Purchased Service Hours of Total	0.1%	0.2%
			* - Number of individuals served		0.0%
				7.7%	7.4%
				0.0%	0.0%
				0.3%	0.3%
				0.0%	0.0%
				0.1%	0.1%
					0.0%
				0.0%	0.0%
				39.4%	40.4%
				0.8%	0.9%
				1.4%	1.0%
				0.9%	1.0%
					0.0%
				0.0%	0.0%
				0.9%	1.0%
				0.4%	0.5%
				0.1%	0.2%
				2.8%	3.0%

HIT Functional Centre Indicators

- Allows users to display the data by specific Functional Center in this example

Community Health Centre (CHC) - Functional Centres

Province

Select View: By Indicator By Functional Centre

Functional Centre: 72110 - (AS) Administrative Services

Cht	Ind. ID	Name	2011/2012YE	2012/2013Q2
Financial				
	<u>1</u>	F/C Operating Expense to Total Operating Expenses	14.8%	15.1%
	<u>2</u>	Compensation Expense to Operating F/C Expenses	64.8%	68.3%
	<u>6</u>	Contracted Out Services Expense of F/C Operating Expenses	4.6%	1.9%
Staffing				
	<u>35</u>	% of UPP Hours of Total Earned Hours	27.0%	24.3%
	<u>37</u>	% of MOS Hours of Total Earned Hours	73.0%	75.7%
	<u>41</u>	% of Total MOS & UPP Purchased Service Hours	3.6%	3.4%

Functional Centre Comparison – sort by Functional Centre

Example: Functional Centre 72125 AS Information Systems Support

Health System Information Management Division

Community Health Centre (CHC) - Functional Centres

Province Results

Functional Centre: 72125 - AS Information Systems Support

	Ind. ID	Indicator Name	2011/2012YE	2012/2013YE	2013/2014YE	2014/2015YE	2015/2016Q3
Financial							
	1	F/C Operating Expense to Total Operating Expense	3.4%	3.1%	3.2%	3.6%	3.7%
	2	Compensation Expense to Operating F/C Expense	44.3%	51.3%	48.4%	45.1%	44.0%
	6	Contracted Out Services Expense of F/C Operating Expense	4.9%	5.6%	6.9%	6.9%	9.5%
Staffing							
	35	% of UPP Hours of Total Earned Hours	54.4%	53.9%	49.4%	46.1%	50.5%
	37	% of MOS Hours of Total Earned Hours	45.6%	46.1%	50.6%	53.9%	49.5%
	41	% of Total MOS & UPP Purchased Service Hours of Total MOS & UPP Hours	F.O.I.	F.O.I.	F.O.I.	F.O.I.	F.O.I.

Note: Please see definitions for each indicator under HIT documentation - Global Healthcare Indicator Tool

Functional Centre Comparison – sort by Indicator

Health System Information Management Division

Community Health Centre (CHC) - Functional Centres

Province Results

Indicator: 2 - Compensation Expense to Operating F/C Expense

FC. ID	Functional Centre Name	2011/2012YE	2012/2013YE	2013/2014YE	2014/2015YE	2015/2016Q3
72110	(AS) Administrative Services	65%	66%	67%	66%	70%
72125	AS Information Systems Support	44%	51%	48%	45%	44%
72140	AS Volunteer Services	87%	86%	86%	68%	71%
72155	AS Plant Operation	5%	7%	6%	6%	6%
7241021	LAB Pre/Post Analysis	66%	62%	43%	45%	35%
7251020	COM Clinics/Programs - General Clinic	91%	91%	92%	93%	94%
7251040	COM Clinics/Programs - Therapy Clinic	92%	90%	91%	85%	89%
725104010	COM Clinics/Programs - Therapy Clinic - General	78%	97%	92%	45%	48%
725104020	COM Clinics/Programs - Therapy Clinic - Foot Care	92%	86%	90%	88%	92%
725104045	COM Clinics/Programs - Therapy Clinic - Nutrition	95%	96%	95%	96%	97%
725104050	COM Clinics/Programs - Therapy Clinic - Physiotherapy	92%	89%	88%	77%	92%
725104055	COM Clinics/Programs - Therapy Clinic - Occupational Therapy	F.O.I.	93%	90%	91%	93%
725104060	COM Clinics/Programs - Therapy Clinic - Counselling	96%	95%	94%	96%	97%
725104062	COM Clinics/Programs - Therapy Clinic - Speech and Language Pathology	F.O.I.	F.O.I.	F.O.I.	F.O.I.	
7251045	COM Clinics/Programs - Oral Health Clinic	F.O.I.	F.O.I.	64%	77%	82%
7251050	COM Clinics/Programs - Chronic Disease Clinic	81%	79%	86%	84%	90%
725105010	COM Clinics/Programs - Chronic Disease Clinic - General Clinic	73%	87%	96%	68%	59%
725105020	COM Clinics/Programs - Chronic Disease Clinic - Diabetes Clinic	84%	83%	85%	84%	88%
725105030	COM Clinics/Programs - Chronic Disease Clinic - Asthma Clinic	F.O.I.	F.O.I.	70%	F.O.I.	80%
725105040	COM Clinics/Programs - Chronic Disease Clinic - Hepatitis C and or HIV/AIDS Cli	64%	76%	78%	76%	80%
7251055	COM Clinics/Programs - CHC Other Clinic	79%	87%	77%	78%	89%
7255010	COM Health Prom/Educ.& Com. Dev. - General			F.O.I.	78%	F.O.I.
7255014	COM Health Prom/Educ & Com Dev - Com Engagement and Capacity Building	89%	91%	88%	88%	87%

Reminder: Data Alignment Across Reports/Systems

- Data in different reports or submissions should align
 - Relevant data reported in CAPS/CAT (SRI system) and Trial Balance (OHFS system) should be the same, though may be at different levels of detail
- Financial data reported should reconcile with the organization's financial statements

Good Communication – Better Information

We need you to communicate with us!

- Provide advice and input to the development of reporting standards
- Improve CHC reporting and recommend possible solutions to identified issues
- Provide advice on the efficiency and effectiveness of data collection and submission

How?

- CHC Advisory Working Group
- Mandate: to identify best practices to support standards and policies that are used to consolidate, coordinate and standardize reporting for the sector while maintaining national data collection standards, terminology and framework established by CIHI.

HIT Data Uses from a CHC User Perspective

- Advocate for Funding
- Standardisation of expectation with the LHINs and the Ministry
 - Admin %
 - Salaries and Benefits %
- Internal information on CHC Performance
- Monitor for Data Quality Issues internally
- Allows for provincial comparisons
- Allows organizations to see change over time
- Helps identify data quality issues or performance issues

Overview of Statistical Accounts

User account | Health | Facility Selection | Rachelle

https://hsimi.ca/HIT/SelectFacility.aspx

Community Health
Centre (CHC) - Global
Indicators

Facility Selection List

Facility ID	Facility	LHIN	Operating Expenses (GL indicator 2) by Provincial Sector Code 31	Total # of FTEs	Total Service Provider Interactions	Total Individuals Served by Organization	Total Not Uniquely Identified SR Interactions	Total Number of Group Sessions	Total Group Participants (Registered + Non Registered Clients)
302	TORONTO LAKESHORE MULTI-SERVICE	Toronto Central	7,258,738	55	22,803			1,954	37,579
365	OTTAWA CARLINGTON CHC	Champlain	4,010,111	26	23,002	5,058	539		12,417
400	LANARK COUNTY HEALTH	Champlain	5,491,158	31	37,675				8,062
403	WINDSOR CMHA WINDSOR-ESSEX COUNTY	Erie ST. Clair	2,178,622	10	9,560	1,819		208	
542	OTTAWA SANDY HILL HEALTH CENTRE	Champlain	7,995,187	61	34,056	7,902	307	506	3,726
565	OTTAWA CENTRETOWN HEALTH CENTRE	Champlain	10,182,335	88	42,191	8,796	166	2,139	21,244
768	BARRY'S BAY ST FRANCIS	Champlain	725,941	2	3,483	1,004			
2000	OTTAWA PINECREST-QUEENSWAY CHC	Champlain	6,401,317	38	35,068		676	228	3,725
2001	TORONTO ANISHNAWBE HEALTH COMM HLTH	Toronto Central	3,609,977	25	14,969	2,546		153	2,625
2002	KINGSTON-CHC	South East	8,244,456	58	46,378	1,900	83	766	7,176
4011	KAWARTHA LAKES COMMUNITY CARE	Central East	3,125,581	22	13,738	2,008	162	625	7,359
	TORONTO SCARB								

12:20 PM
2016-05-09

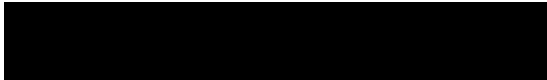
Facility Trend – Global Indicators



- Province
- LHIN Trend
- LHIN Comparison
- Facility Trend
- Facility Comparison
- Facility Summary
- Main Menu

Community Health Centre (CHC) - Global Indicators

Facility Trend



Cht Ind. ID	Healthcare Indicator Name	2011/2012YE	2012/2013YE	2013/2014YE	2014/2015YE	2015/2016Q3
Corporate Financial Measures						
1	Total Revenue including external recoveries and reduced by amortization of building grant, internal and within entity recoveries	\$2,817,608	\$3,058,306	\$3,048,440	\$3,172,684	\$2,361,805
2	Total Expenses reduced by interdepartmental charges, building amortization and internal recoveries	\$2,632,541	\$3,058,309	\$3,045,891	\$3,164,232	\$2,384,668
3	Operating Margin	6.6%	0.0%	0.1%	0.3%	-1.0%
6	% Non-MOHLTC/LHIN Revenue to Total Revenue	0.2%	0.3%	0.4%	0.7%	0.4%
Total Expense by Category						
12	% of Compensation (Unit Producing and Management & Support) of Total Expenses	39.2%	44.9%	44.3%	42.1%	44.3%
13	% of Medical Staff & Nurse Practitioner Remuneration of Total Expenses	32.7%	31.7%	33.4%	33.9%	35.7%
Activity Measures						
30	Community - Administration and Support Services %	36.2%	30.0%	29.5%	30.7%	27.7%
34	Community - Equipment Expenses %	0.6%	0.6%	0.7%	0.7%	0.7%
Staffing/ Productivity						
39	% UPP hrs to total earned hrs	44.0%	42.2%	44.9%	46.2%	45.5%
63	Community Group Participants Client Attendances	4,871			20,192	13,270
64	Cost per Individuals Served	\$1,027	\$1,096	\$1,117	\$1,143	\$1,330
65	Number of Individuals Served by Organization	2,558	2,783	2,715	2,754	1,786

This private web site is intended as a means of information and resource delivery to the healthcare facilities. It is maintained by the Health Data Branch.

Copyright © 2014 Queen's Printer for Ontario

FAX: (416) 326-3142

URL: <https://hsimi.on.ca/hdbportal>

EMAIL: HIT@HSIMI.ON.CA

Facility Comparison – Global Indicators

Healthcare Indicator x Healthcare Indicator x Rachel

https://hsimi.ca/HIT/UniDisplay.aspx

Ontario Ministry of Health and Long-Term Care Healthcare Indicator Tool

Province
 LHIN Trend
 LHIN Comparison
 Facility Trend
 Facility Comparison
 Facility Summary
 Main Menu

Community Health Centre (CHC) - Global Indicators
Facility Comparison

Select Fiscal Period: 2015/2016Q3
 Calculation Type: Average
[Select Other Facilities](#)

Cht Ind. ID	Healthcare Indicator Name			ge
Corporate Financial Measures				
1	Total Revenue including external recoveries and reduced by amortization of building grant, internal and within entity recoveries	\$7,460,162	\$4,700,901	\$6,080,532
2	Total Expenses reduced by interdepartmental charges, building amortization and internal recoveries	\$7,460,162	\$4,390,525	\$5,925,344
3	Operating Margin	0.0%	6.6%	6.6%
6	% Non-MOHLTC/LHIN Revenue to Total Revenue		0.2%	0.2%
Total Expense by Category				
12	% of Compensation (Unit Producing and Management & Support) of Total Expenses	67.1%	45.7%	56.4%
13	% of Medical Staff & Nurse Practitioner Remuneration of Total Expenses	18.5%	31.5%	25.0%
Activity Measures				
30	Community - Administration and Support Services %	20.9%	25.7%	23.3%
34	Community - Equipment Expenses %		2.3%	2.3%
Staffing/ Productivity				
39	% UPP hrs to total earned hrs	71.9%	68.0%	69.9%
62	Community Service - Not Uniquely Identified Service Recipient Interaction	159	394	277
63	Community Group Participants Client Attendances	16,441	2,288	9,365
64	Cost per Individuals Served	\$739	\$1,140	\$940
65	Number of Individuals Served by Organization	10,092	3,850	6,971

This private web site is intended as a means of information and resource delivery to the healthcare facilities. It is maintained by the Health Data Branch.

FAX: (416) 326-3142
 URL: <https://hsimi.on.ca/hdbportal>

12:24 PM
 2016-05-09

Facility Comparison – Functional Centre Indicators

Healthcare Indicator x Healthcare Indicator x Rachelle

https://hsimi.ca/HIT/FCDisplay.aspx

Ontario Ministry of Health and Long-Term Care Healthcare Indicator Tool

Province
LHIN Trend
LHIN Comparison
Facility Trend
Facility Comparison
Main Menu

Community Health Centre (CHC) - Functional Centres
Facility Trend

Select View: By Indicator By Functional Centre

Indicator: 1 - F/C Operating Expense to Total Operating Expense of

1 - F/C Operating Expense to Total Operating Expense of Facility/LHIN/Type/Framework
2 - Compensation Expense to Operating F/C Expense
6 - Contracted Out Services Expense of F/C Operating Expense
35 - % of UPP Hours of Total Earned Hours
37 - % of MOS Hours of Total Earned Hours
41 - % of Total MOS & UPP Purchased Service Hours of Total MOS & UPP Hours
61 - Average # of Service Providers Interactions per Individual Served
62 - Average # of Group Participants Attendances per Group Session
63 - Average # of Service Providers Group Interactions per Group Session
85 - Group Participants Attendances
86 - Group Sessions [Number of]
96 - Not Uniquely Identified Service Recipient Interactions
* - Number of individuals served

Cht	FC_ID	Name	2015YE	2015/2016Q3
72110		(AS) Administrative Services		
72125		AS Information Systems Support		
72155		AS Plant Operation		
7241021		LAB Pre/Post Analysis		
7241599		MI Combined Functions		
7251020		COM Clinics/Programs - General Clinic		
725104020		COM Clinics/Programs - Therapy Clinic - Foot Care	3.7%	3.8%
725104045		COM Clinics/Programs - Therapy Clinic - Nutrition	0.4%	1.1%
725104050		COM Clinics/Programs - Therapy Clinic - Physiotherapy	0.9%	1.0%
725104055		COM Clinics/Programs - Therapy Clinic - Occupational Therapy	6.1%	5.7%
725104060		COM Clinics/Programs - Therapy Clinic - Counselling	1.0%	1.6%
725104062		COM Clinics/Programs - Therapy Clinic - Speech and Language Pathology	3.1%	1.1%
7251055		COM Clinics/Programs - CHC Other Clinic	4.7%	
7255014		COM Health Prom/Educ & Com Dev - Com Engagement and Capacity Building	7.1%	6.8%
725503520		COM Health Prom/Educ & Com Dev - Com Chronic Disease Educ, Aware and Prev -Diab	14.1%	16.5%
725504010		COM Health Prom/Educ & Com Dev - Diabetes Regional Coordination Centres	13.6%	15.7%
725504510		COM Health Prom/Educ & Com Dev - Personal Health/Wellness - Personal Health Pra	3.2%	1.0%

9:49 AM 2016-05-13

Facility Comparison – Functional Centre Indicators – Cont'd



- Province
- LHIN Trend
- LHIN Comparison
- Facility Trend**
- Facility Comparison
- Main Menu

Community Health Centre (CHC) - Functional Centres

Facility Trend

Select View: By Indicator By Functional Centre

Indicator: 61 - Average # of Service Providers Interactions per Individ ▾

[302 - TORONTO LAKESHORE MULTI-SERVICE](#)

[Select Another Facility](#)

Ch#	FC_ID	Name	2011/2012YE	2012/2013YE	2013/2014YE	2014/2015YE	2015/2016Q3
	7251020	COM Clinics/Programs - General Clinic		5.2	5.4	5.1	3.9
	725104020	COM Clinics/Programs - Therapy Clinic - Foot Care		5.1	5.4	5.4	2.9
	725104045	COM Clinics/Programs - Therapy Clinic - Nutrition		1.5	1.5	1.3	1.6
	725104050	COM Clinics/Programs - Therapy Clinic - Physiotherapy					5.0
	725104055	COM Clinics/Programs - Therapy Clinic - Occupational Therapy		5.1	3.4	4.5	5.5
	725104060	COM Clinics/Programs - Therapy Clinic - Counselling		3.9	3.2	3.5	4.5
	725104062	COM Clinics/Programs - Therapy Clinic - Speech and Language Pathology		5.1	4.9	6.2	
	725503520	COM Health Prom/Educ & Com Dev - Com Chronic Disease Educ, Aware and Prev -Diab				1.4	1.5
	725504510	COM Health Prom/Educ & Com Dev - Personal Health/Wellness - Personal Health Pra		0.8	2.2	0.1	1.4
	725504530	COM Health Prom/Educ & Com Dev - Personal Health/Wellness - Healthy Child					5.1

This private web site is intended as a means of information and resource delivery to the healthcare facilities. It is maintained by the Health Data Branch.

Copyright © 2014 Queen's Printer for Ontario


FAX: (416) 326-3142

URL: <https://hsimi.on.ca/hdbportal>

EMAIL: HIT@HSIML.ON.CA

Facility Comparison – Functional Centre Indicators – Cont'd

Healthcare Indicator x Healthcare Indicator x Rachelle
https://hsimi.ca/HIT/FCDisplay.aspx



Ministry of Health and Long-Term Care
Healthcare Indicator Tool









- Province
- LHIN Trend
- LHIN Comparison
- Facility Trend
- Facility Comparison
- Main Menu

Community Health Centre (CHC) - Functional Centres

Facility Comparison

Calculation Type: Average
Select Fiscal Period: 2015/2016Q3
Select View: [selected]
Indicator: 1 - [redacted]

[Select Other Facilities](#)

Cht	FC. ID	Name	LANARK COUNTY HEALTH	OTTAWA CARLINGTON CHC	Average
	72110	(AS) Administrative Services	13.9%	14.4%	14.1%
	72125	AS Information Systems Support	3.7%	6.6%	5.1%
	72140	AS Volunteer Services		0.3%	0.3%
	72155	AS Plant Operation	5.2%	10.7%	8.0%
	7251020	COM Clinics/Programs - General Clinic	72.2%	50.8%	61.5%
	725104060	COM Clinics/Programs - Therapy Clinic - Counselling		10.5%	10.5%
	7255035	COM Health Prom/Educ & Com Dev - Com Chronic Disease Educ, Aware and Prev	5.0%		5.0%
	725504530	COM Health Prom/Educ & Com Dev - Personal Health/Wellness - Healthy Child		6.6%	6.6%

This private web site is intended as a means of information and resource delivery to the healthcare facilities. It is maintained by the Health Data Branch.

Copyright © 2014 Queen's Printer for Ontario

FAX: (416) 326-3142

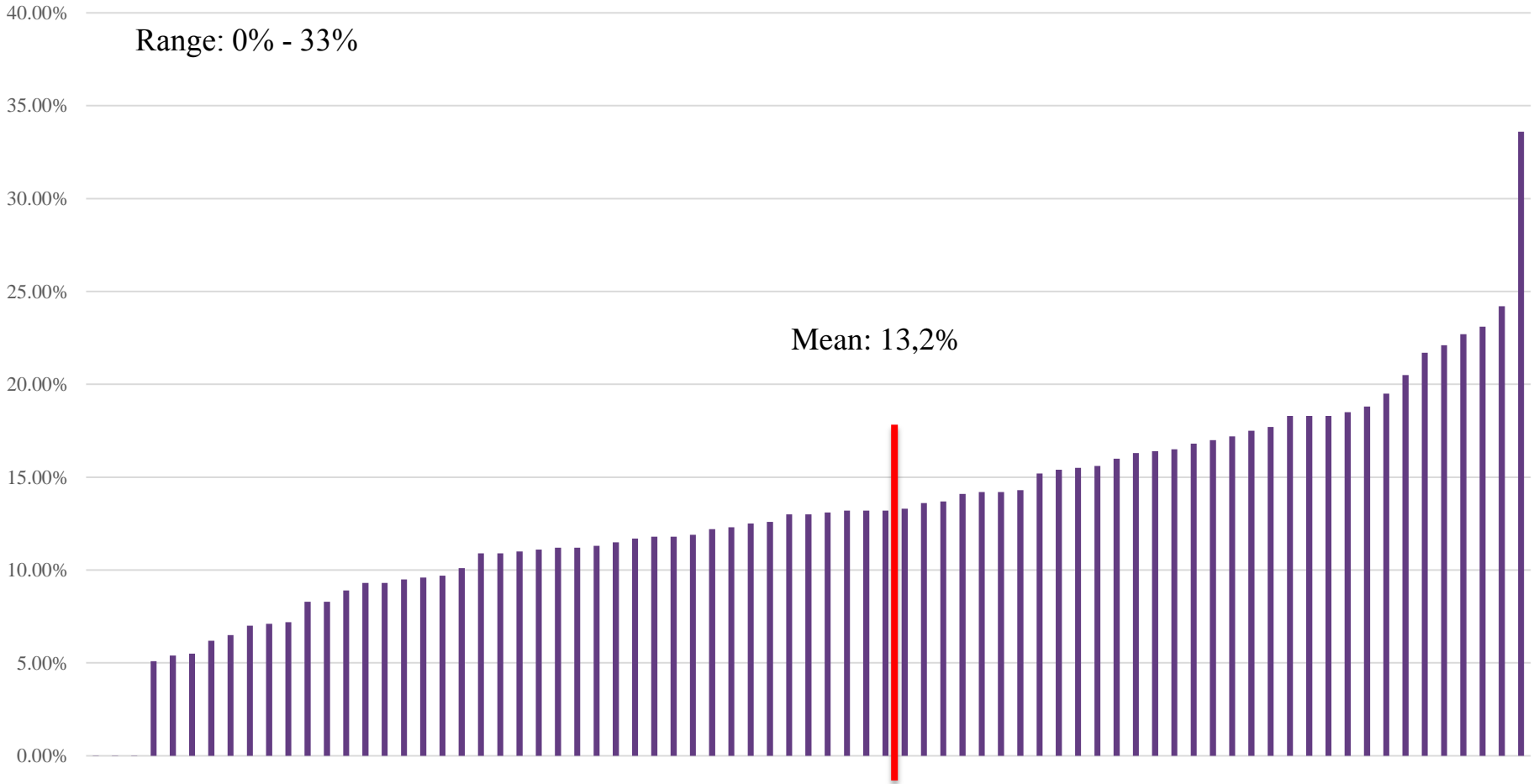
URL: <https://hsimi.on.ca/hdbportal>

EMAIL: HIT@HSIMI.ON.CA

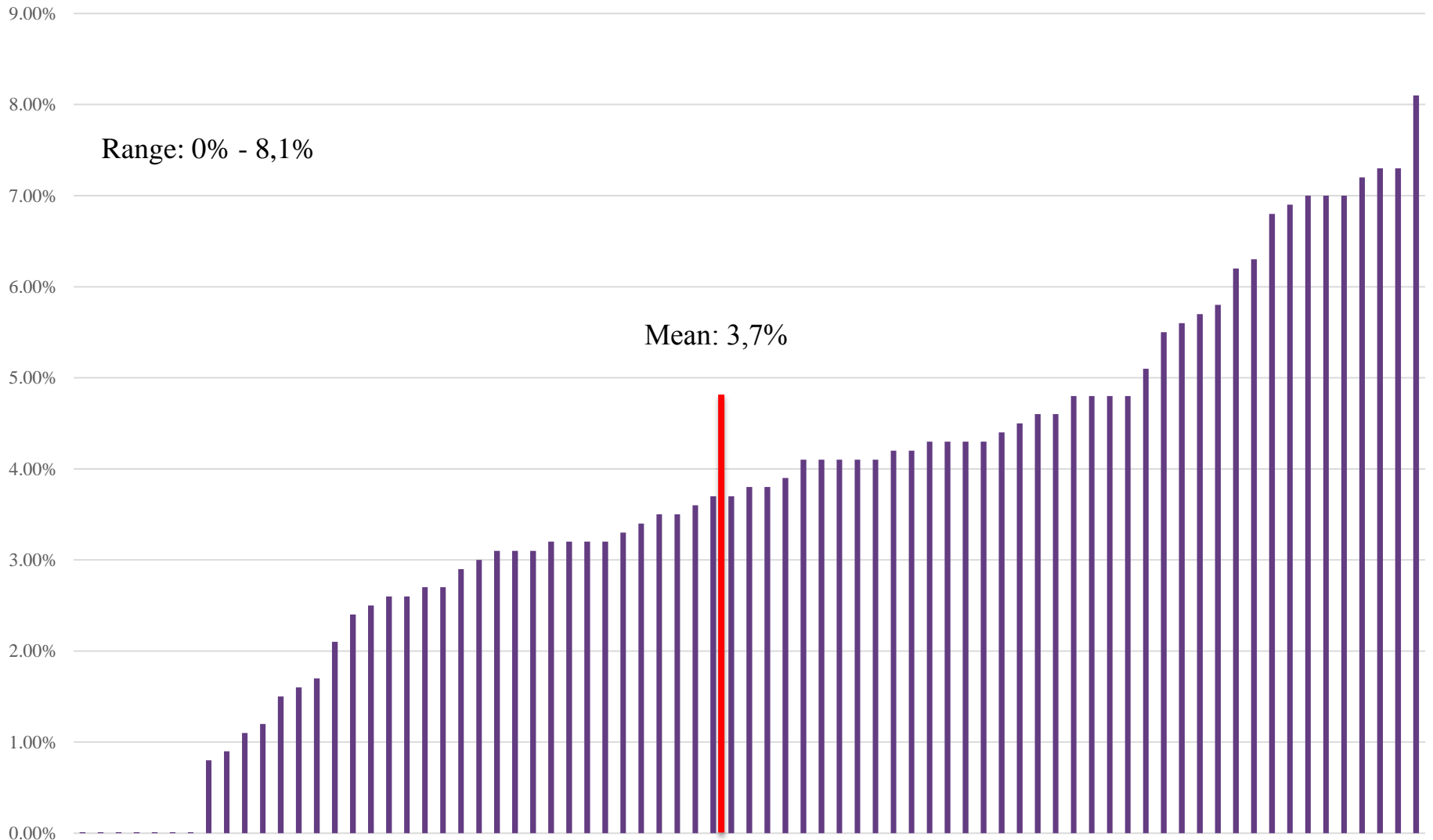


9:50 AM
2016-05-13

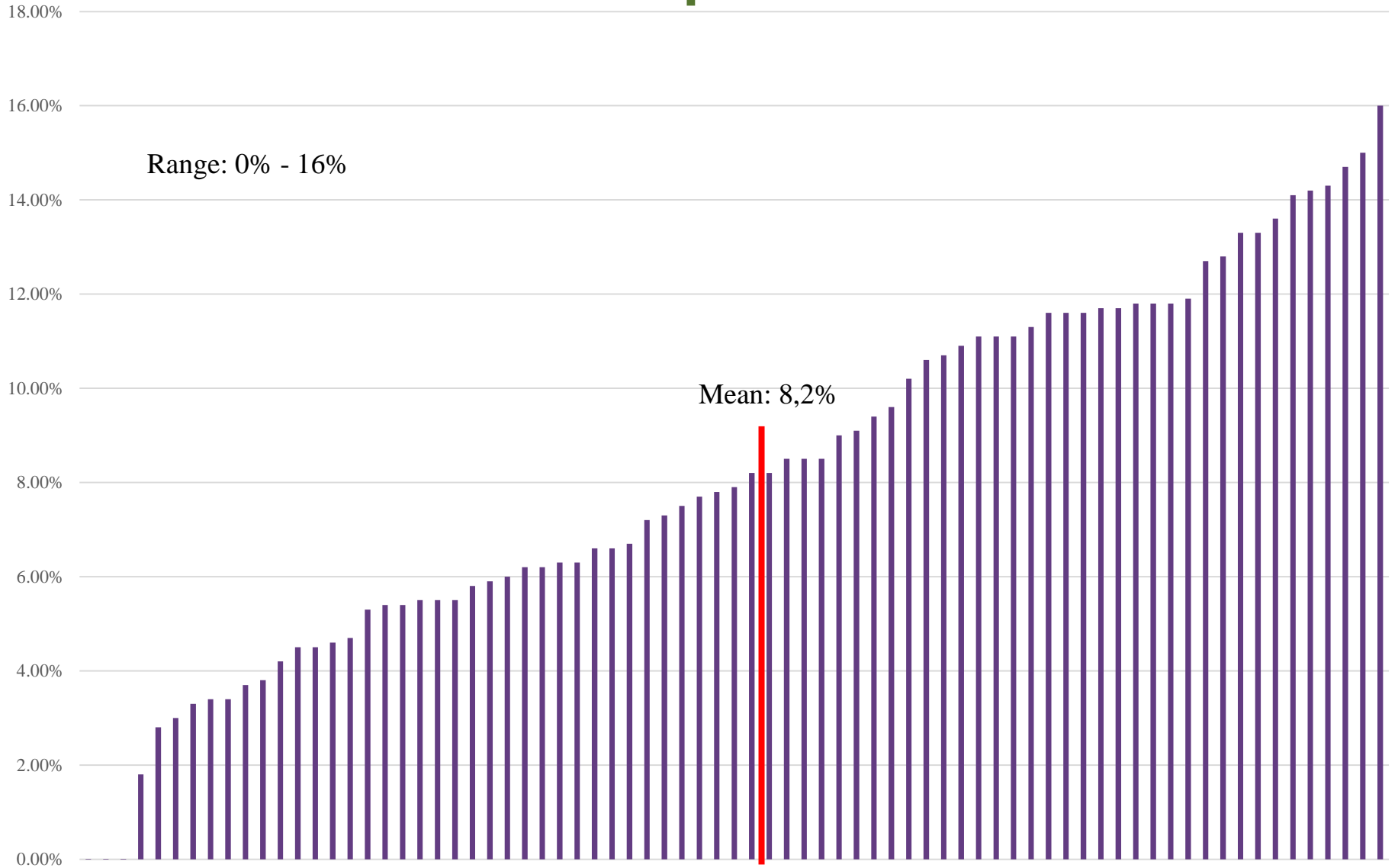
Administrative Services (Human Resources)



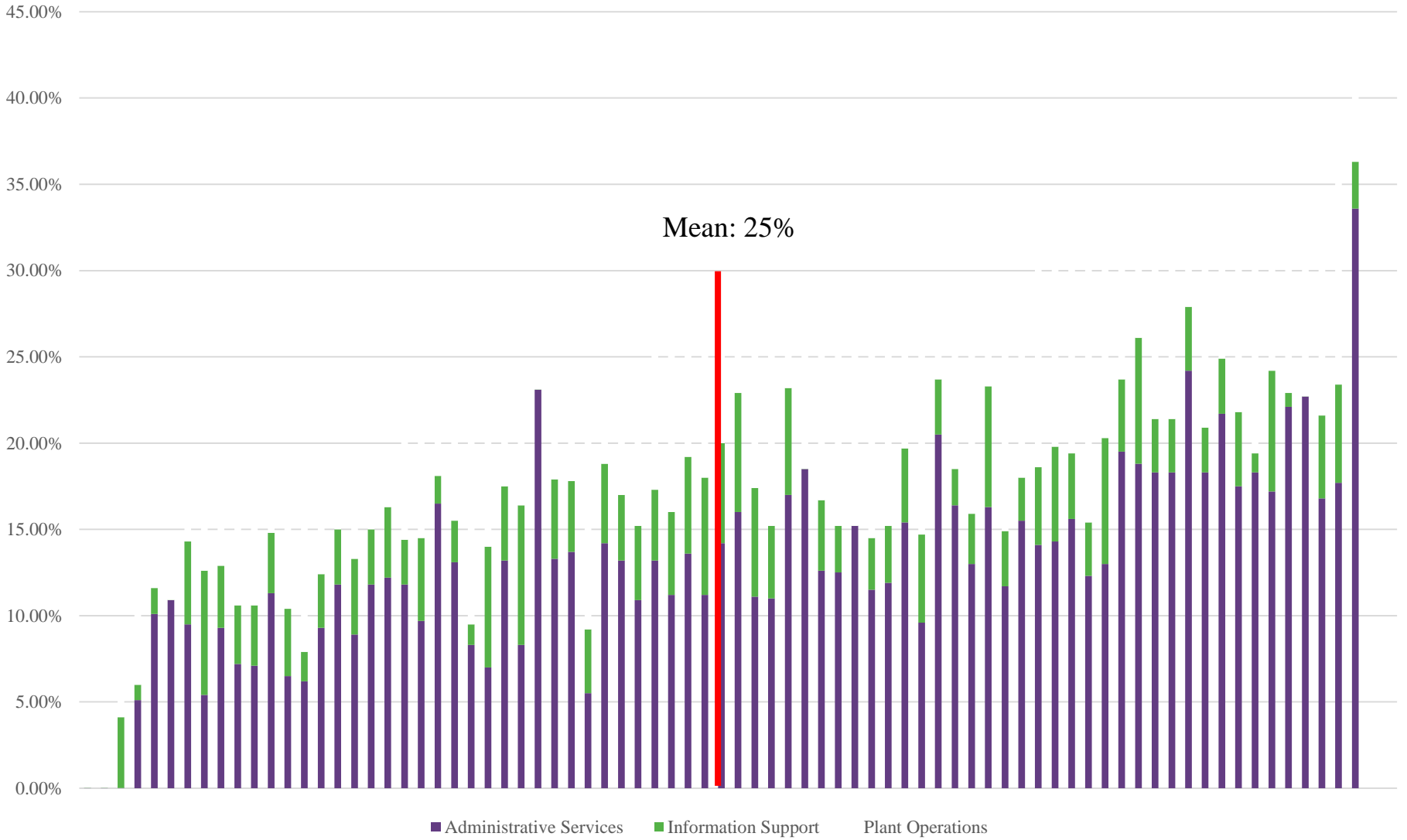
Information System Support



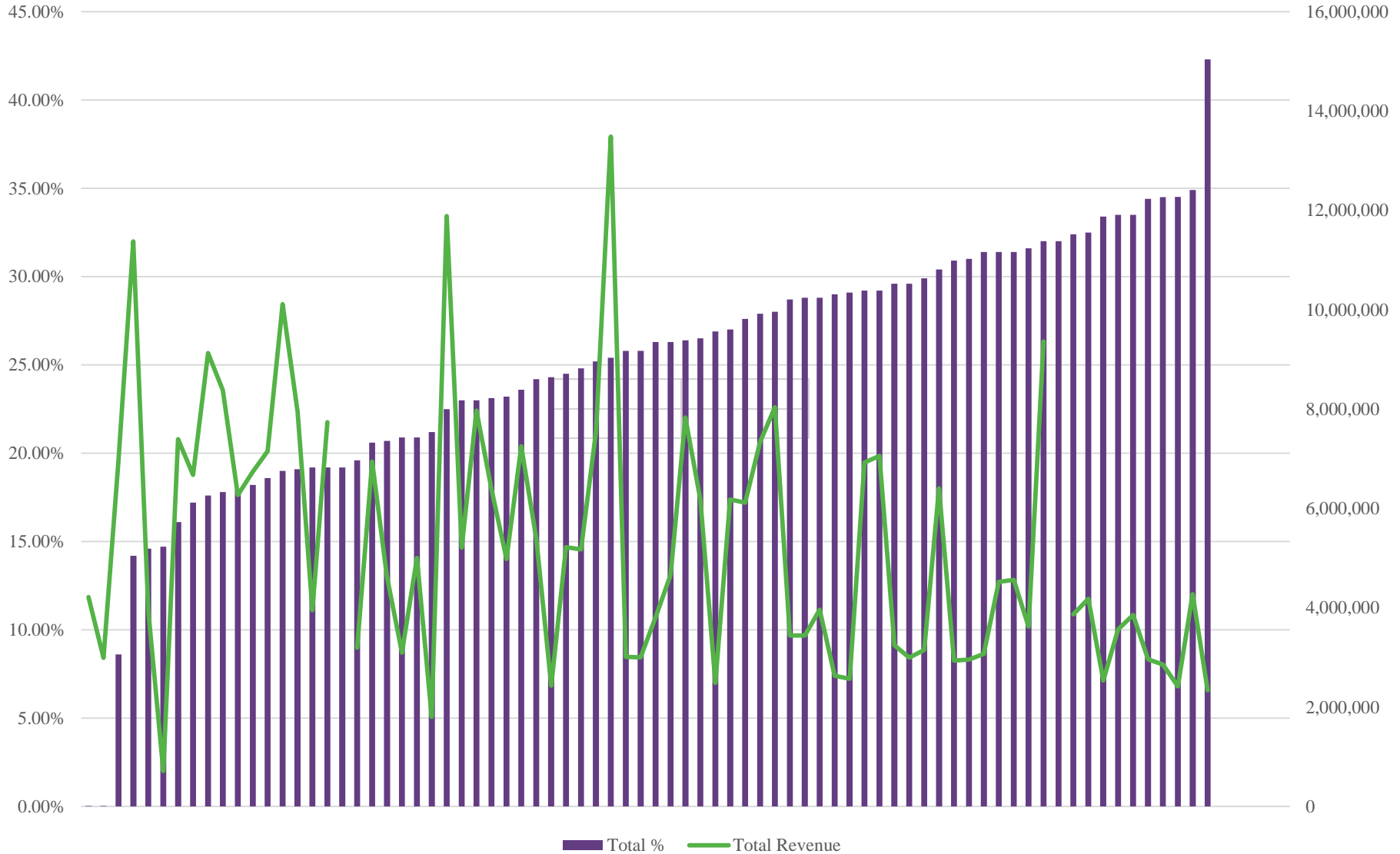
Plant Operations



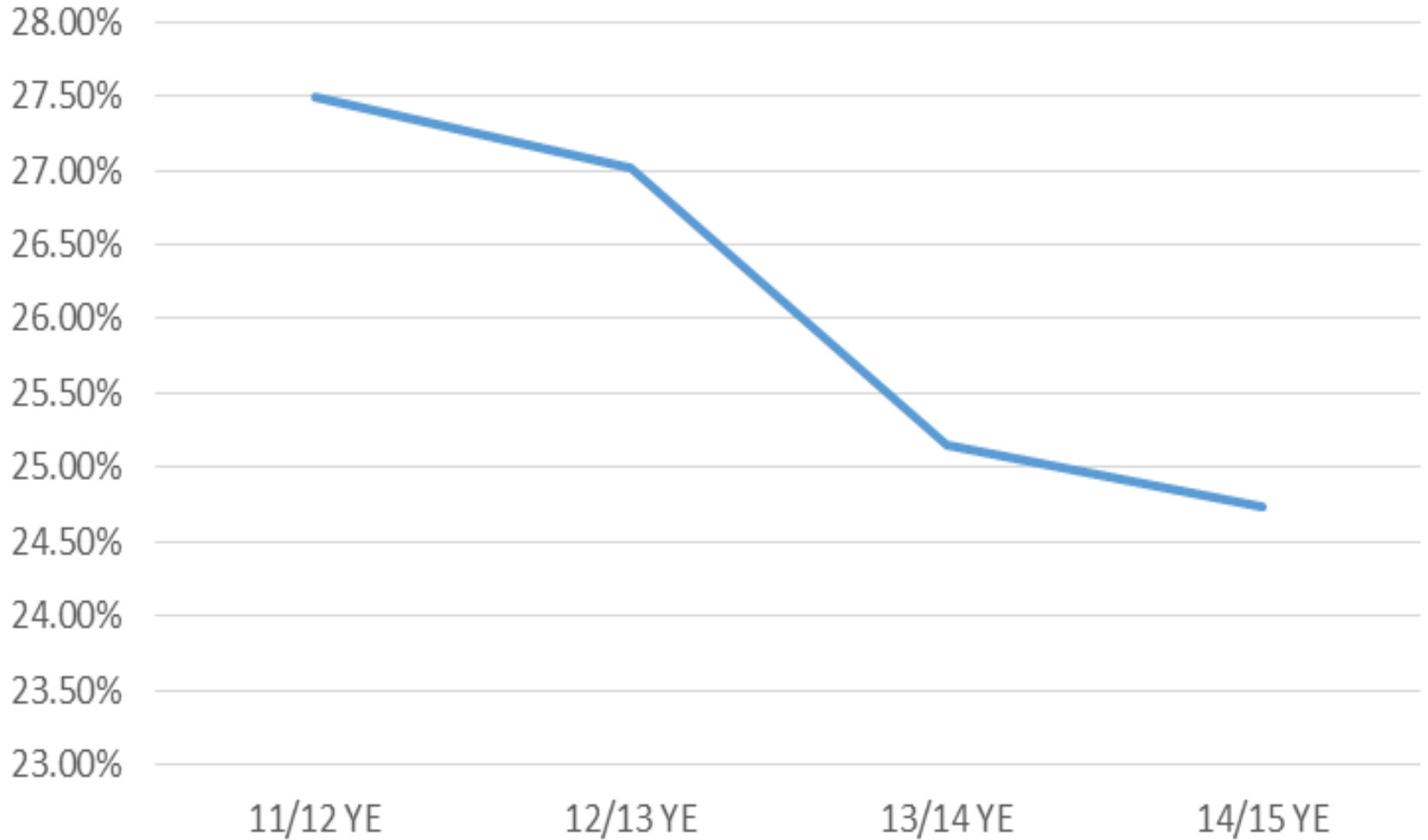
Total Admin %



Total Admin % by Total Revenue



AVERAGE ADMIN %



Questions to Ponder

With the Health System Transformation and the release of the Patient First report, what message would Executive Directors give their staff based on OHRS data?

QUESTIONS



Health Data Branch Web Portal

www.hsimi.on.ca/hdbportal/



- Private website
- 1st time users have to register for a new user account
- Registration support: email DDMSupport@ontario.ca
- Content related questions: email OHRSCHC@ontario.ca

Additional Assistance

For	Contact
SRI User Support on Technical questions	Phone: 1-800-495-9986 Email: SRI@ontario.ca
General questions on CHC Programs and Funding	Contact your LHIN Program Consultant
OHRS or Trial Balance questions	Email: ohrschc@ontario.ca



Thank You 😊